



# FIGARO Back Office Framework

## About the course

The purpose of this course is to provide delegates with the skills required to configure users' profiles for front office applications using FIGARO Back Office Framework as well as an understanding of what system data can be edited.

## Course Objectives

On completing the course, the successful candidate will be able to:

- Open the Back Office Framework
- Set access rights to various pages
- Understand the purpose of each page
- Set up Business Getters
- Set up Business Getter Groups
- Set/change the data/actions available to users in the Front Office
- Understand the resolution and routing functionality

## Who should attend the course?

- This course is designed for Dealers who already possess a basic knowledge of FIGARO Front Office.
- It is suitable for both new users and those experienced users who have learnt on the job and want to fill gaps in their knowledge

## Course Prerequisites

- It would be an advantage if delegates have attended FIGARO Front Office Enquiries 1 but not essential.

## Course Content

### Part 1: General Overview

- What is Back Office Framework
- How to open Back Office Framework
- Main Action Buttons
- What applications are available and what they do

### Part 2: Configuration

- Back Office Access Control
- Order Routing Configuration
- Dealer Authorisation
- Crest Applications
- TSPSTK Set Up

## Course Details

- Duration: 1.5 hrs
- Course booking reference: **BACKOF77M1**

## Course Venues

Courses can be held at our fully equipped training facilities in London (details below) or delivered on your premises

- JHC Plc, Ground Floor West, Cottons Centre, Cottons Lane, London SE1 2QG

## Contacting JHC Plc

For information on booking this course please contact our training department:

- Ph. 0207 367 6482
- Email: [training@jhc.co.uk](mailto:training@jhc.co.uk)

