



# Crest Transactions – Lifecycle & Settlement

## About the course

The purpose of this course is to provide delegates with an overview of the lifecycle of Crest transactions, how Crest messages are processed and how to resolve errors in Figaro ensuring efficient settlement. The course is based on everyday scenarios and includes a hands-on element using a generic FIGARO system.

## Course Objectives

On completing the course, the successful delegate will be able to:

- Carry out enquiries or processing from the Transaction List
- View messages to and from Crest
- Resolve error messages
- Understand the Crest Checking report
- Rectify unmatched bargains
- Split transactions
- Change settlement priorities

## Who should attend the course?

- This course is designed for Crest settlement clerks who already possess a basic knowledge of FIGARO Back Office.
- It is suitable for both new users and those experienced users who have learnt on the job and want to fill gaps in their knowledge.

## Course Prerequisites

- Delegates should have passed General Introduction and Figaro Overview – Back & Middle Offices.

## Course Content

### Part 1: Crest Transaction Lifecycle

- Messaging between Crest & Figaro
- Crest Transaction Lifecycle Flowchart
- Crest Transaction List

### Part 2: Monitoring Messages & Settlement

- View Crest message files & individual messages
- Resolve error messages
- Crest Checking Reports
- Splitting Transactions
- Changing priorities

## Course Details

- Duration: 2.5 hours
- Course booking reference: **FIGARO8041**

## Course Venues

Courses can be held at our fully equipped training facilities in London (details below) or delivered on your premises

- JHC Plc, Ground Floor West, Cottons Centre, Cottons Lane, London SE1 2QG

## Contacting JHC Plc

For information on booking this course please contact our training department:

- Ph. 0207 367 6534
- Email: [training@jhc.co.uk](mailto:training@jhc.co.uk)

